

STUDENT PROTECTION PLAN



1. INTRODUCTION AND PURPOSE

This Student Protection Plan outlines how LIAS will safeguard students' interests in the event of significant disruption to their studies, such as course closure, loss of validation, or institutional exit. As a new provider preparing for our first intake in 2026, we are committed to preventing disruption and ensuring continuity of academic experience wherever possible.

This plan is forward-looking and will evolve as the institution grows. To operationalise this plan, all LIAS staff will receive training on their roles in student protection, and students will be made aware of this plan upon admission and enrolment.

This plan complies with the Office for Students' (OfS) regulatory expectations under **Condition C3**, and works alongside our:

- **Tuition Fee Refund and Compensation Policy**
- **Complaints and Appeals Procedure**
- **Recruitment and Admissions Policy**
- **Consumer Protection Compliance Statement**

Staff training on student protection is built into pre-launch onboarding, and students will be made aware of this plan upon admission and enrolment.

2. OUR CONTEXT

LIAS is a specialist institution focused exclusively on actuarial education. At launch:

- We will operate from a single London campus.
- We will offer a small number of degrees validated by a UK university partner.
- We will be governed by an Academic Board with oversight from experienced professionals.

This focused model enhances our ability to closely manage academic quality and respond swiftly to risk. Financially, we are supported by experienced actuaries and education professionals with long-term commitment to the sector.

3. RISK ASSESSMENT AND MITIGATION

Our risk assessment has been shaped by sector-wide guidance, benchmarking with other new providers, and feedback from our university partner. Below are the risks we consider most relevant and the steps we will take to manage or respond to each.

Category	Risk Level	Mitigation and Response
Closure of a course	Low: <ul style="list-style-type: none"> Courses are tightly scoped and will only be launched where sustainable. Our course approval process includes internal and external viability review. 	<ul style="list-style-type: none"> Ongoing delivery through teach-out by qualified staff (overseen by the Academic Dean). Support with transfer to a comparable programme if continuation is not possible. Individualised academic and wellbeing support.
Closure of institution or campus	Low-Moderate: <p>We maintain a long-term financial viability model.</p>	<ul style="list-style-type: none"> Teach-out at the validating university or agreed alternative provider (coordinated by the Registrar). Emergency contact line for affected students. Refunds and/or compensation in line with our financial policy. Visa and accommodation assistance for international students
Loss of Validation	Moderate: <p>Our university partnership includes annual quality and risk review.</p>	<ul style="list-style-type: none"> Agreement for current students to complete under existing validation terms. Early negotiation with a new validating body if needed. Full transparency to applicants and enrolled students.
Loss of Professional Accreditation (e.g. IFoA Exemptions)	Low-Moderate <ul style="list-style-type: none"> Curriculum mapped to IFoA syllabus from the outset. Advisory board includes practicing actuaries. 	<ul style="list-style-type: none"> Alternative assessment support or transition to non-exempt qualifications. Fee review or compensation where disadvantage is significant. Individual guidance on professional route options.

4. SUPPORT FOR AFFECTED STUDENTS

Where disruption occurs, we will:

- Communicate early and clearly via multiple channels (email, SMS, online portal).
- Assign a dedicated contact officer.
- Offer 1:1 academic advice, mental health and pastoral care.
- Liaise with Student Loans Company, UKVI, and other third parties as needed.
- Assist with academic credit transfer and formal transcript provision.

5. REFUND AND COMPENSATION

Students may be eligible for:

- Refunds of tuition or other fees already paid.
- Compensation for additional costs (e.g. travel, relocation, loss of earnings).
- Adjusted financial obligations where studies are delayed or shortened.

All applications will be considered under our **Tuition Fee Refund and Compensation Policy**, which outlines eligibility, thresholds of “material disadvantage,” and how to apply. Students will be kept informed of any changes to their entitlements in advance.

6. STUDENT COMMUNICATION AND ENGAGEMENT

This Student Protection Plan is:

- Published on our website and made available during the admissions process.
- Reviewed annually with involvement from the student body.
- Part of onboarding materials and induction.

From our first cohort, student representatives will sit on a liaison committee and be invited to contribute to the annual review of this plan. Additional feedback will be gathered through regular surveys and engagement sessions.

In emergency scenarios, a dedicated response team and contact channel will be activated.

7. GOVERNANCE AND REVIEW

Responsibility for implementation rests with:

- **Academic Board** (overall oversight)
- **Registrar** (operational coordination)
- **Quality and Risk Officer** (compliance monitoring)

This plan will be reviewed annually as part of our internal quality assurance cycle and following any material change. Responsibilities and governance arrangements will be formally reviewed after our first year of operation.

We will consult our validating university and submit revisions to OfS where required.